

Card Issuance

The loyalty card issuer is Marine Kaštela d.o.o. with a seat in Kaštel Gomilica, F. Tuđmana 213. The card is given to users free of charge. By accepting a card, the user agrees to these General Terms. Loyalty cards are issued without an expiry date and are effective until cancellation. Vessel owners may pick up their cards at the Marina Kaštela reception.

Loyalty Card

Loyalty cards are not transferrable and cannot be used to make payments.

The Loyalty Programme is open to all owners of privately-owned vessels that have been berthed at Marina Kaštela for a consecutive period of three years or more and who have settled their invoice within due date.

Loyalty Card discounts:

- Discount based on the number of years of loyalty to the marina 3yrs.> 3%, 6yrs.>6%, 12yrs.>8%
- *Spinnaker* Restaurant – 10%
- *Nova rent a car* – 15%
- *Wasi* nautical store – 20%
- *Musto* clothing store – 10%
- Hoisting services (not applicable to catamarans) – 10%
- Vessel winter preparation package –10%
- Vessel summer preparation package – 10%
- Accommodation in the Marina Kaštela apartments – 20%

Using Discounts

MB 01693328 | OIB 91193992241 | MBS 060189292 Trgovački sud u Splitu | Temeljni kapital 39.430.000,00 Kn uplaćen u cijelosti | Član uprave - Ivona Smoljić dipl. iur

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ID KOD: HR-AB-21-060189292
ERSTE & STEIERMÄRKISCHE BANK d.d.
SWIFT: ESBCHR 22
IBAN: HR5924020061100426524

OTP banka d.d.
SWIFT: OTPVHR2X
IBAN: HR2824070001100609273

Discounts may not be used/combined with other discounts or sales, and cannot be added.

Discount Cancellation

- If a private vessel performs charter operations and uses the advantages offered by the loyalty card.
- The vessel owner may not lend, transfer or sell the card to others as this would result in the loss of all Loyalty Program rights.
- During the duration of the berth contract, the berth user is obligated to perform any works on the vessel exclusively in the service section of Marina Kaštela.
- The loyalty card may be only used in person by the vessel owner who is the card holder. The card is owned by the company Marine Kaštela d.o.o. and Marina Kaštela reserves the right to withdraw or reject the loyalty card if a member does not use the card in accordance with the rules and terms or if the member violates the General Terms of Marina Kaštela.

Card Loss or Theft

In case of card loss or theft the user may request a replacement card in person at the marina reception. A fee shall be charged for the issuance of a replacement card.

Amendments to General Terms of Operations

The actual General Terms of Operations of Marina Kaštela are available at the following website: www.marina-kastela.hr

The issuer of the card shall inform the users about all amendments made to the General Terms of Operations via the mentioned website. The amendments shall become effective 7 days from the date they are published on the mentioned Marine Kaštela d.o.o. website and shall be considered accepted if the user does not return the card within the given period or cancels it by sending a written notice.

Competent Court

In case of a dispute pertaining to the General Terms of Operations and the loyalty cards, the issuer and the user shall resolve it amicably. If they fail to do so, it shall be resolved by a competent court in Split.